

PRIVACY POLICY



1. INTRODUCTION

FUTURESCALE [PTY] LTD ["WE", "OUR", "US"] RESPECTS YOUR RIGHT TO PRIVACY AND IS COMMITTED TO PROTECTING YOUR PERSONAL INFORMATION IN ACCORDANCE WITH THE PROTECTION OF PERSONAL INFORMATION ACT [POPIA], THE ELECTRONIC COMMUNICATIONS AND TRANSACTIONS ACT [ECTA], AND APPLICABLE BROADCASTING AND COPYRIGHT LAWS OF SOUTH AFRICA. THIS PRIVACY POLICY EXPLAINS HOW WE COLLECT, USE, DISCLOSE AND SAFEGUARD YOUR PERSONAL INFORMATION WHEN YOU INTERACT WITH US, OUR WEBSITE, OR OUR SERVICES.

2. COMPANY INFORMATION:

REGISTERED NAME: FUTURESCALE [PTY] LTD REGISTRATION NUMBER: 2022/441546/07 REGISTERED ADDRESS: OFFICE 5, PARKFIELD COURT OFFICE PARK, 1185 PARK STREET, HATFIELD, 0083. TELEPHONE: 079 370 8315 EMAIL: ADMIN@FUTURESCALE.CO.ZA


3. INFORMATION WE COLLECT:

WE COLLECT PERSONAL INFORMATION THAT YOU VOLUNTARILY PROVIDE TO US, SUCH AS YOUR NAME, COMPANY NAME, CONTACT DETAILS, AND CORRESPONDENCE. WE MAY ALSO COLLECT TECHNICAL DATA INCLUDING YOUR IP ADDRESS, BROWSER TYPE, AND WEBSITE USAGE DATA THROUGH COOKIES AND ANALYTICS TOOLS. IN CERTAIN CIRCUMSTANCES, WE MAY COLLECT INFORMATION REQUIRED BY LAW FOR BROADCASTING OR CONTRACTUAL PURPOSES.

4. PURPOSE OF COLLECTION:

WE PROCESS PERSONAL INFORMATION TO PROVIDE AND IMPROVE OUR SERVICES, FULFIL CONTRACTUAL OBLIGATIONS, MANAGE BUSINESS OPERATIONS, COMPLY WITH LEGAL REQUIREMENTS, AND COMMUNICATE WITH CLIENTS, PARTNERS, AND USERS. WE MAY ALSO USE INFORMATION TO ENHANCE USER EXPERIENCE, DEVELOP MARKETING INSIGHTS, AND ENSURE COMPLIANCE WITH INDUSTRY STANDARDS AND REGULATIONS.



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 admin@futurescale.co.za

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5. SHARING OF INFORMATION:

WE DO NOT SELL OR RENT PERSONAL INFORMATION. WE MAY SHARE INFORMATION WITH SERVICE PROVIDERS, SUBCONTRACTORS, REGULATORS, AND AFFILIATES WHEN NECESSARY TO FULFIL LEGITIMATE BUSINESS OR LEGAL OBLIGATIONS. WHERE INFORMATION IS TRANSFERRED OUTSIDE SOUTH AFRICA, WE ENSURE ADEQUATE PROTECTION IN LINE WITH POPIA

6. DATA SECURITY:

WE EMPLOY ADMINISTRATIVE, TECHNICAL, AND PHYSICAL SAFEGUARDS TO PROTECT YOUR PERSONAL DATA AGAINST LOSS, MISUSE, OR UNAUTHORISED ACCESS. HOWEVER, NO ELECTRONIC TRANSMISSION IS FULLY SECURE, AND USERS ACCEPT THE INHERENT RISK OF SHARING INFORMATION ONLINE.

7. YOUR RIGHTS:

IN ACCORDANCE WITH POPIA, YOU MAY REQUEST ACCESS TO, CORRECTION, OR DELETION OF YOUR PERSONAL INFORMATION. YOU MAY ALSO OBJECT TO PROCESSING OR WITHDRAW CONSENT WHERE APPLICABLE. REQUESTS CAN BE MADE BY CONTACTING OUR ADMIN OFFICES AT ADMIN@FUTURESCALE.CO.ZA

8. RETENTION AND DISPOSAL:


WE RETAIN PERSONAL INFORMATION FOR AS LONG AS NECESSARY TO ACHIEVE THE PURPOSE FOR WHICH IT WAS COLLECTED OR AS REQUIRED BY LAW. ONCE RETENTION PERIODS EXPIRE, INFORMATION IS SECURELY DESTROYED OR ANONYMISED.

9. UPDATES TO THIS POLICY:

WE MAY AMEND THIS PRIVACY POLICY PERIODICALLY TO REFLECT LEGAL OR OPERATIONAL CHANGES. UPDATES WILL BE PUBLISHED ON OUR WEBSITE WITH AN EFFECTIVE DATE REVISION.

2026



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